

IOR Volunteer Management Policy

1-Volunteering as a member of the IOR:

- Member volunteers play a major part in the work of the IOR
- The individual skills and technical expertise each person brings to this work is highly valued
- Members are encouraged to develop their network of contacts and build on existing skills and knowledge as part of any voluntary work with the IOR
- To work effectively clear roles and responsibilities for volunteers involved in IOR committees, working groups, projects or outputs are provided.
- All members volunteering their time for the charity have the right to treated fairly and equitably

2-Recruitment of Volunteers

- Volunteers are recruited to roles either by open invitation using social media eg linked in, twitter or IOR communications such as websites/newsletter or by personal invitation if specific and unique skills are required to ensure balance of technical input to the IOR's work
- Information about the vacancies and roles is made available and the selection process is managed by the Chairman of the relevant Committee or Working Group with guidance offered by IOR staff.
- Members are recruited to this work are invited from as diverse a range of interests, abilities and experiences as possible including ethnicity, gender and geography.

3- Supporting Members

- Once accepted in a volunteer role members are provided with an initial outline of the role writing or by discussion, including information about the task, responsibilities of their role, time commitment and management of work of the committee.
- Terms of Reference for that activity, and past minutes are made available as well as outlook invites to future meetings
- A named staff member as a primary contact is identified.
- The member shall be given copies of relevant IOR policy documents such as the Members Expenses Policy

4-Expectations of Member volunteers are that they:

- Must comply with the IOR Code of Conduct of members and Code of Conduct of Meetings as set by the IOR Board of Trustees
- Must represent non commercial technical views as an individual at all times
- Declare any interests or conflict of interest, particularly if this is of a commercial nature, if and when the occasion arises
- Respect the confidentiality of any information disclosed by the IOR to them as part
 of their volunteer role or to which they have access eg member or applicant
 personal details, financial information about the Institute etc. And if necessary will
 sign a data protection agreement in line with GDPR.

- Commit to taking an active part in the task or work involved, will respect the
 contribution of other members, will offer apologies for meetings they cannot attend
 well in advance wherever possible.
- Make it known to the staff member or Chairman if they wish resign from this volunteer post if they are unable to continue with this commitment.
- In all circumstances they must be mindful of the objects of the IOR, its charitable status and the need to serve the public benefit.

5-Expenses

- Contributions towards travel, hotel or out of pocket expenses will only considered
 where the volunteer member does not have their costs covered by their employer
 and the travel is incurred solely in representing the IOR in some way. In all cases the
 expenses must be approved in advance by the Chief Executive or President in line
 with the Members Expenses Policy.
- Members are not paid by the IOR for their technical contribution as part of the normal activities of the IOR.

6-Complaints and conflicts

- Are managed by the Chairman of that Committee / Working group and IOR CEO as they arise in the first instance.
- If necessary matters can be referred to the Board of Trustees, via The CEO.

7- Find out more

Contact <u>miriam@ior.org.uk</u> in case of query.

Approved by the Board of Trustees approval August 2022